



Self-evaluation questions to the Chapter XV

“Skills of the mediator”

1. What should be environment in the mediation room and how to reach it?
2. Is there a better shaped table and better position of chairs for the mediation session?
3. What technical equipment and tools can a mediator use during mediation and what for?
4. What is the difference between open and closed questions?
5. What are gains and risks of joint and separate mediation sessions?